



## Support Worker

Salary Scale: 4 (19,519-21,616)

Voice Offices – Northampton Town Centre

Hours of Work: 37 per week

### About the role

Voice is a new Company Limited by Guarantee to provide services to victims and witnesses in Northamptonshire. The company is created by the Police and Crime Commissioner (PCC) and is funded by the PCC and central government, to ensure that victims and/or witnesses to crimes receive the best possible support to cope, recover and thrive.

Voice provides support to victims and witnesses of all crime types whether those crimes are reported to the police or not. Where the victim does choose to report the crime to the police, Voice provides information, guidance, practical and emotional support through the criminal justice process and for as long as the individual requires.

As a support worker your role is key in providing information and support from first contact through to the end of the court process ensuring that victims and witnesses are always kept informed and engaged.

### About you

1. You will bring previous experience of working within a statutory, voluntary, community, private social care or customer service environment dealing with members of the public, successfully managing conflict and working at pace. You will come with both an understanding and passion for supporting victims, witnesses or other vulnerable client groups. You will be able to work flexibly, including some evenings and weekends (s).

## Application arrangements

If you wish to apply please send a current cv and covering letter outlining how you meet the person specification for the role. Please send you cv and covering letter to

[Fiona.Campbell@northantspcc.pnn.police.uk](mailto:Fiona.Campbell@northantspcc.pnn.police.uk)

The successful candidate will have to pass vetting. For more information

visit: <http://www.northants.police.uk/files/documents/Vetting%20Forms/re%5ERecruitment%20Vetting%20Application%20Form.pdf>

Closing date: 25/05/2018

Interview date(s): 04/06/2018